



# ASG-Remote Desktop

DATA SHEET

FOR REMOTE ACCESS IN REAL-TIME

## BENEFITS

- Remote administration on USB - Mobile use without any installation
- Manage Windows, Citrix, Linux/Unix, Macintosh and browser based systems
- Synchronization of server objects from Active Directory or VMware ESX
- Integration and direct access to external applications
- Connect over multiple protocols, including RDP, ICA, VNC, SSH, Telnet and HTTP/S
- Configuration of administrative permissions in database mode

## OVERVIEW

ASG-Remote Desktop is the indispensable tool for administrative access to remote computers. The tool features integrated connection protocols, allowing you to manage Windows, Citrix, Linux/UNIX- and Macintosh systems – if necessary from any computer via USB stick. Through synchronization mechanisms remote server may be created and kept up to date very easily.

### Functionality

ASG-Remote Desktop provides many features focused on simplification of system administration. Besides making it easy to administer remote connections, the tool allows you to access many applications and websites required for the administrator's daily work in real time. The admin cockpit allows you to customise the central console to specific individual needs. ASG-Remote Desktop is ideal for administrators who require multiple simultaneous connections to different systems. In addition to RDP (Remote Desktop Protocol), the tool supports ICA, VNC, HTTP/S, and more.

### Ease of use

Administrators perform many recurring tasks on remote servers and workstations, such as renaming objects to enabling connections which can be automated within ASG-Remote Desktop. Connection objects and external applications can be conveniently managed in folders. Through synchronization it is possible to automatically add objects from Active Directory or VMware ESX and furthermore keep it this information always up to date. For large environments, the integrated search function helps to locate specific computers and users. When running ASG-Remote Desktop on a USB stick it may be used on any computers without install or footprint.

### Security as a central feature

With ASG-Remote Desktop, administrators can use secure server authentication to access remote computers via RDP. It supports Network Level Authentication (NLA) and allows access to a Microsoft Terminal Services Gateway. Administrators can transmit encrypted data even through the VNC or ICA protocols. Security also is provided through several authentication and encryption methods.

## TECHNICAL SPECIFICATIONS

- Microsoft Windows XP with SP3 or higher, x86 or x64 platform
- Microsoft Windows Server 2003 and 2003 R2, all editions with SP1 or higher, x86 or x64 platform
- Microsoft Windows Vista SP1, x86 or x64 platform
- Microsoft Windows 7, x86- or x64 platform
- Microsoft Windows Server 2008 and 2008 R2 or higher, x86 or x64 platform
- Microsoft .NET Framework 2.0 (available at the Microsoft website, [www.microsoft.com](http://www.microsoft.com))

## Database mode

In large IT infrastructures, several administrators often have to access the same connections at the same time. To enable this all login credentials and connection objects may be stored in a central database. With ASG-Remote Desktop connected to this database it is possible for multiple administrators to create, change, view, and modify settings according to the assigned permissions, even if the database goes off line. This also means adding servers to the administration console becomes a one click process, for all administrators.

## Connection settings

Many administrators have to perform the same task on multiple connections. ASG-Remote Desktop allows administrators to apply many tasks across multiple connections with a single click! For instance, you can simultaneously connect or disconnect all servers within a folder with a simple double-click. The Quick Connect feature allows you to start individual connections without previously creating a connection object. Regardless of the connection settings you can freely select the display mode, the protocol to be used or the user for a specific connection.

## Reporting

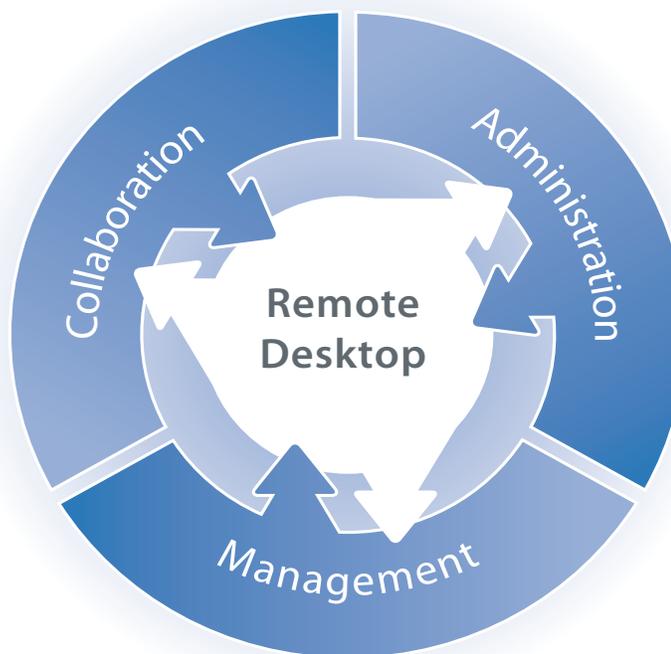
The Connection History displays a list of the most recently used connections and allows you to reopen them. In database mode, ASG-Remote Desktop provides various logs (errors, changes, security) that make it easier for you to trace events, activities and a logbook for individual information, or to track changes.

## Backup and Restore

All settings can be backed up in a password-protected file, and can be restored as well. You can export and re-import selected connection objects or external applications whenever necessary.

## ABOUT ASG

A recognized innovator in enterprise IT software solutions, ASG Software Solutions has been optimizing 85 percent of the world's most complex IT organizations for over 25 years. We create and deploy unique software solutions that reduce cost, mitigate risk and improve service delivery throughout the IT lifecycle. ASG's comprehensive solutions help you solve today's challenges, such as Cloud Computing and big data, while driving your business forward by providing insight and control across cloud, distributed and mainframe environments.



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